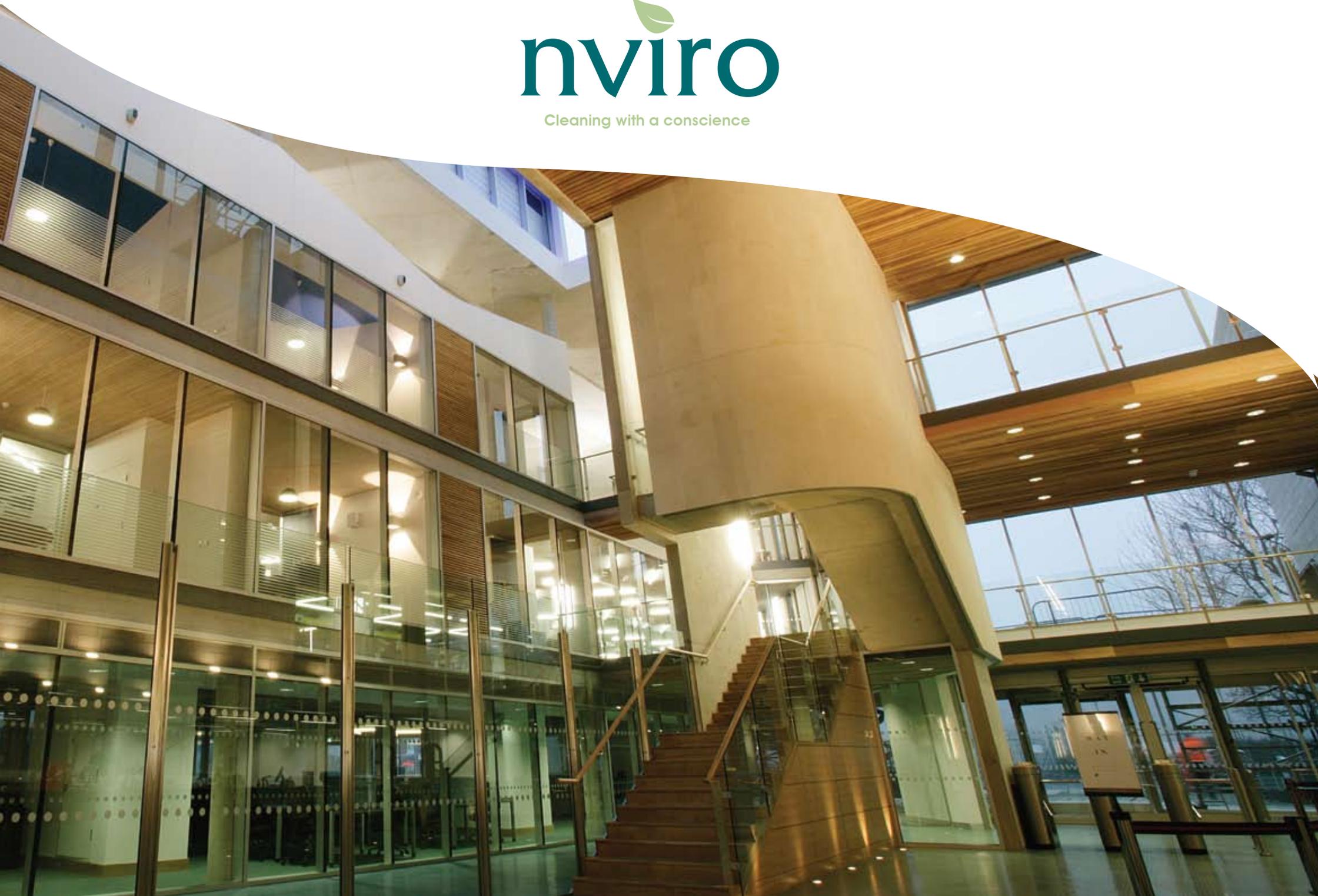


# nviro

Cleaning with a conscience



# Looking for a fresh approach to your next cleaning contract?

It's only cleaning. How hard can it be? You can find plenty of cleaning companies who'll promise you the earth, but do they really deliver? You need a cleaning contractor you can trust and who won't let you down. But some say in our industry they're in pretty short supply. At Nviro we take a unique approach to contract cleaning. We call it cleaning with a conscience.

## **It's not what we do it's the way we do it**

According to the BIFM 'Guide to Procuring and Running Cleaning Contracts (2010)', "In choosing a service provider the culture and management style of the service company is vitally important". This is backed up by our own research carried out among Facilities Managers in 2011. It confirms that the most sought after elements in a cleaning contract - reliability, flexibility from the on-site cleaning teams and professional, responsive contract management - are those that rely heavily on the company's ingrained management culture.

The BIFM Report concludes that a cleaning contract secured at the appropriate cost "is more likely to be achievable, sustainable and better value for money for the whole of the contract term", but then you'd know that!

At Nviro (pronounced en-viro), one of the ten leading cleaning companies in the south east according to the 2011 Plimsoll Report on the Cleaning Industry, our approach is that the key deliverables of high cleaning



standards and superior service are controlled by the key inputs of honesty in dealings with clients, an ethical and caring approach to staff welfare, professional management of the contract and a commitment to support the client's sustainability agenda in practical ways.

Since we took on our very first cleaning contract back in 1992, the management culture at Nviro has been about integrity. From the top down, we're passionate about what we do and we believe that if a job's worth doing it's worth doing to the very best of our abilities. For our clients that means a contract cleaning partner who is genuinely on their side. Which is why we don't lose many.

# What makes Nviro the ideal cleaning company for you?

## About Nviro

- One of the UK's leading providers of cleaning and hygiene services
- A strong track record of service delivery spanning nearly 20 years
- Every day we clean 1,600,000sqm of floor space for more than 130 private and public sector organisations across 600 locations which include corporate headquarters, manufacturing sites, shopping centres, conference venues, sports stadia, fitness centres, universities, colleges, schools and social housing
- A subsidiary of The Quarr Group, one of the largest independent providers of business support services, with a turnover approaching £50 million, also offering catering and building maintenance.

## We listen

Right from the first day we meet you we listen to you and what you want because it's by really understanding you and your organisation that we can design the very best cleaning solution to suit you.

## We work together

At Nviro we strongly believe in working in partnership with our clients. So we go the extra mile to get to know you, to understand the way you like to work, so that together we can achieve your goals.

## We take pride

Nviro cleaners take huge pride in their work. Working as we do with prestigious clients, our frontline teams instinctively understand that a



beautifully clean environment reflects well on you, as well as on them.

## We take care

Not only do we focus hard on the environmental impact of our operations, we also support your own initiatives. So we can help you achieve your corporate sustainability targets more easily.

## Our services

- Daily cleaning
- Window cleaning
- Event cleaning
- Carpet cleaning
- Hard floor maintenance
- Kitchen cleans
- One-off building cleans
- Specialist cleaning
- Managed services

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Quarr House, Mountbatten Business Park, Jackson Close, Portsmouth, Hampshire PO6 1US. Contact 0800 032 1334 [info@nviro.co.uk](mailto:info@nviro.co.uk) [www.nviro.co.uk](http://www.nviro.co.uk)